



[FAMILY](#) [SCHOOLS](#) [BUSINESS](#) [HELP](#)

[SIGN UP](#)

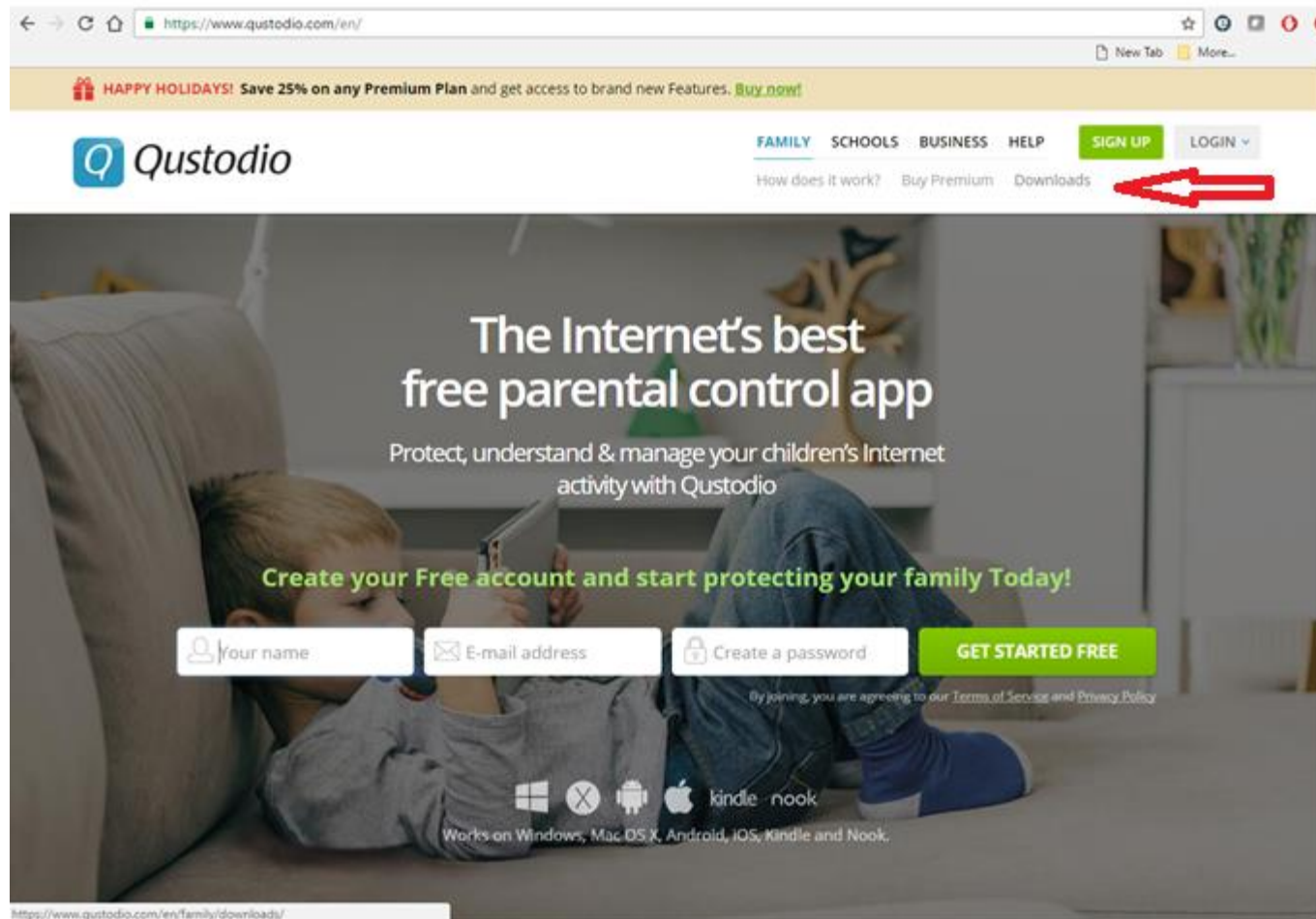
[LOGIN](#)

[How does it work?](#) [Buy Premium](#) [Downloads](#)

# Qustodio Parental Control App:

Installation and use guide

# Start by navigating to [www.qustodio.com](https://www.qustodio.com)



Browse around a bit getting familiar with the product information. Then click the “Downloads” link near the top right.

On the downloads page click the dropdown for “Download for Desktop” and select the “Windows” download.

← → ↻ 🏠 <https://www.qustodio.com/en/family/downloads/> ☆ ⓘ 🔍

📺 New Tab 📄 More...


🎁 **HAPPY HOLIDAYS!** Save 25% on any Premium Plan and get access to brand new Features. [Buy now!](#)

**Qustodio** FAMILY SCHOOLS BUSINESS PARTNERS BLOG HELP LOGIN ▾

How does it work? Why Qustodio Buy Premium Downloads


---

Install Qustodio on each device you'd like to manage



Download for Mobile

Android, iOS, Kindle ▾



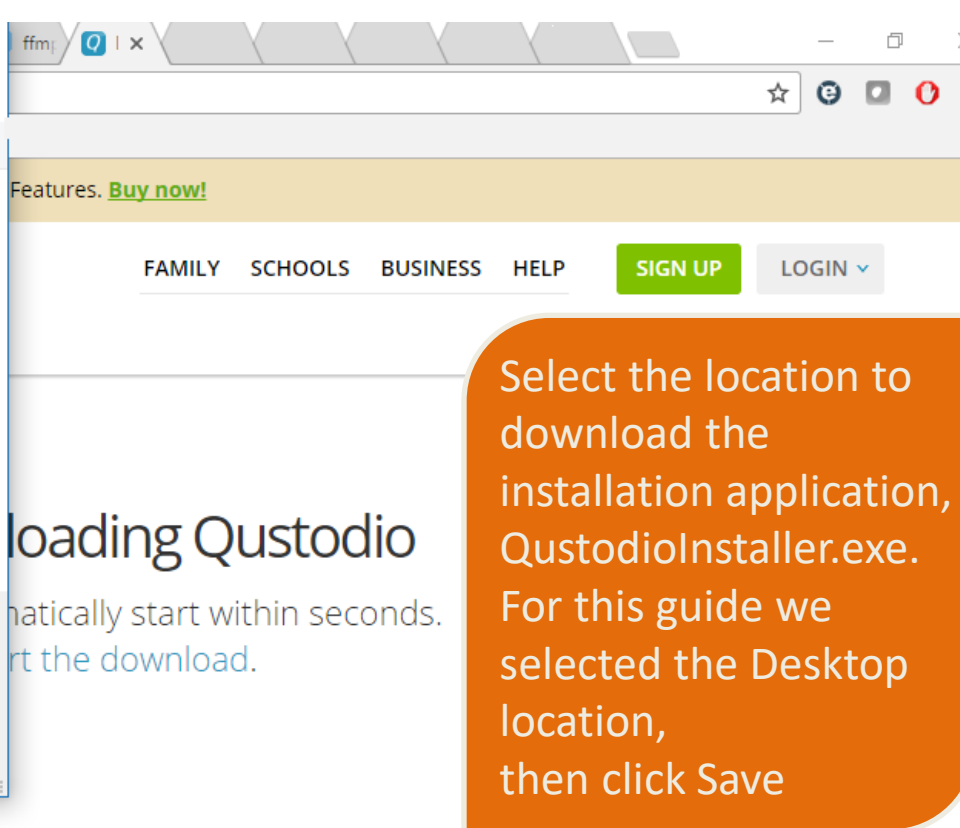
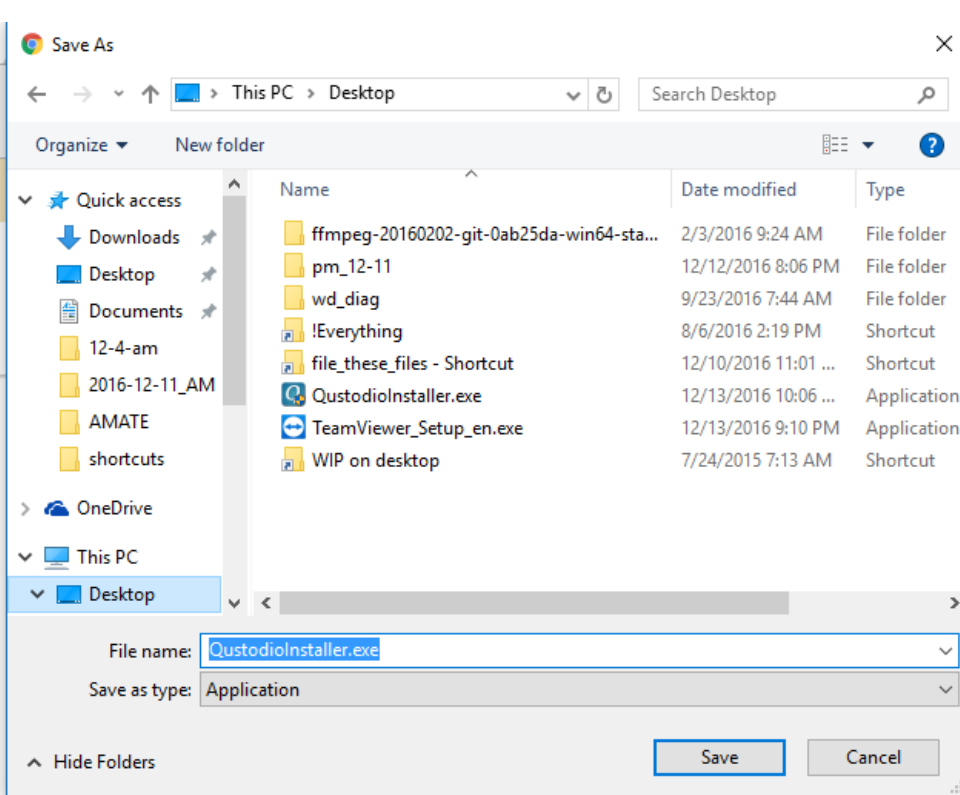
Download for Desktop

Windows & Mac ▾

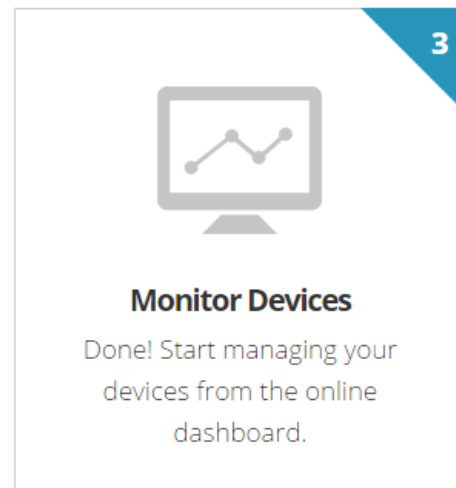
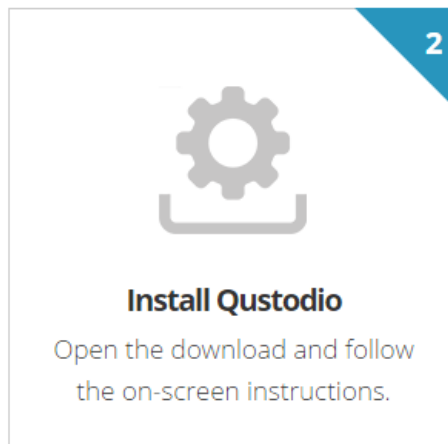
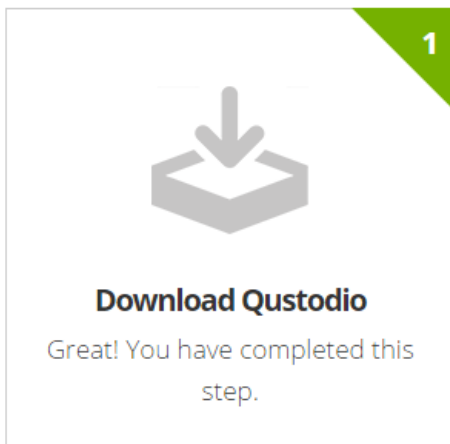
- Windows
- Mac

Need help? [Contact Us](#)

<https://www.qustodio.com/en/download?os=Windows>



whats next...





This PC



Recycle Bin



Network



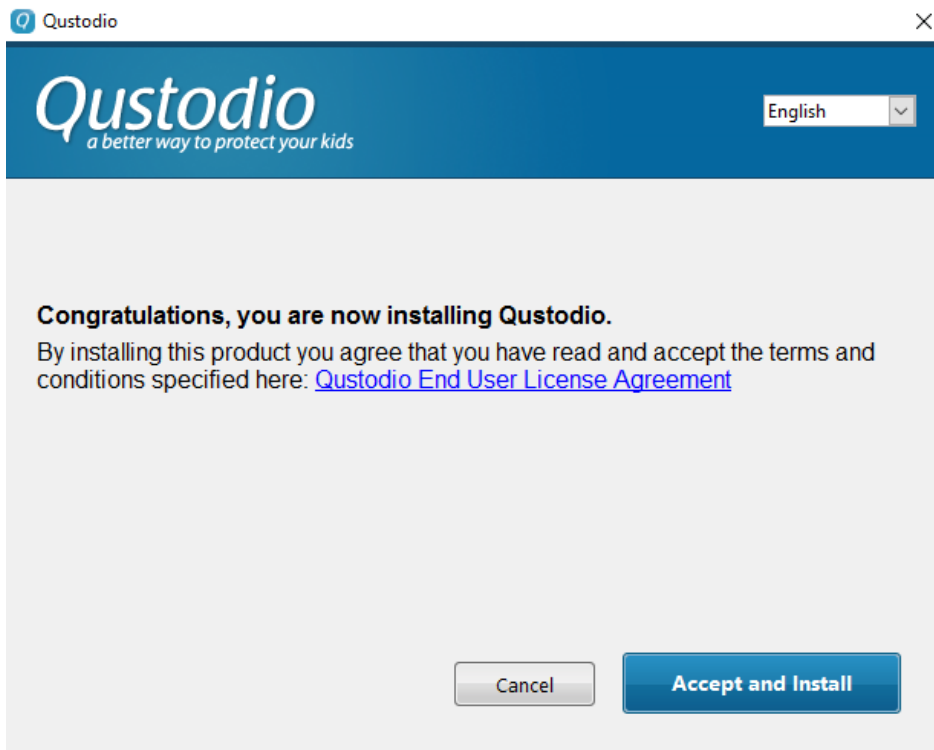
QustodioIn..



The download will start and soon complete.  
Find the QustodioInstaller on your Desktop and double-click to open it

The Qustodio installation will open.

Click the Accept and Install button on the bottom right of the window





The Qustodio install continues by downloading more. Once the download is completed the installation will start.

You may see a message requesting permission to close any internet browsers that are open. Click OK to allow this. The installation will run and complete and Qustodio will load

Welcome to Qustodio

# Welcome

This wizard will help you with setting up Qustodio for the first time.

☒ I don't have a Qustodio account

☐ I already have a Qustodio account

Enter in your information to create an account and then click "Next"

Qustodio will ask if you have an account. Click "I don't have a Qustodio account" and then "Next"

Welcome to Qustodio

## Create your Qustodio account

Your account provides access to the online Family Protection Portal where you can configure your child's protection settings and monitor their Internet use.

Name:

Email address:

Verify email address:

Password:

Verify password:



Next you will be asked to name this computer. You can give it any name.

Naming it something meaningful might be useful. ie: kitchen laptop or "Billy's PC".

If you have Qustodio on more than one computer this will help identify which one a status report is referencing.

Welcome to Qustodio



## About this device

Qustodio

Enter a name for this device. This will help you identify it more easily if you use Qustodio on multiple devices.

Device Name:

office-laptop

- ☐ **Hide Qustodio on this device**  
Check this box if you don't want users on this device to see that Qustodio is installed.

Next

Welcome to Qustodio



## Who uses this device?

Qustodio

Enter their name, birth year, gender and select an avatar.



Billy

Birth year: 1999

Gender:



Avatar:



Next

Using the checkbox you may choose to hide Qustodio from the users of the computer, or let users see it is running (an icon in the systray near the clock).

Recommend leaving this unchecked, let users see it is running.

Information screens.  
Read and click "next"

Welcome to Qustodio

## Welcome to Qustodio



As a welcome gift, we have given you  
**3 days worth of Qustodio Premium.**

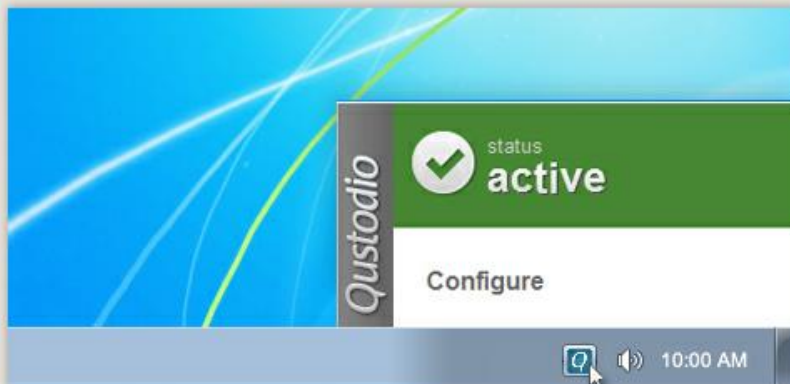
Once this period ends you can purchase Qustodio Premium or continue using Qustodio Free.

Next

Welcome to Qustodio

## Qustodio has been installed

You can customize your settings by clicking the Qustodio icon on your taskbar.



Previous

Next



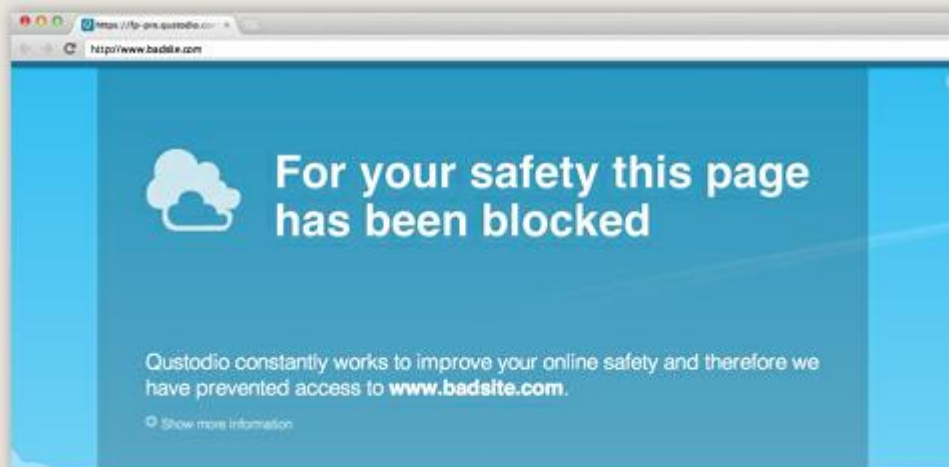
# Access Qustodio from anywhere

Qustodio's colorful online dashboard condenses each child's Internet activity into easy-to-scan charts and graphs. Simply log in your Qustodio Family Portal.



# Qustodio default protection settings

By default Qustodio has been set up to help you block dangerous and inappropriate Internet content. You can change this at any time by logging in your Qustodio Family Portal.



Two more information screens. Read and click "next"

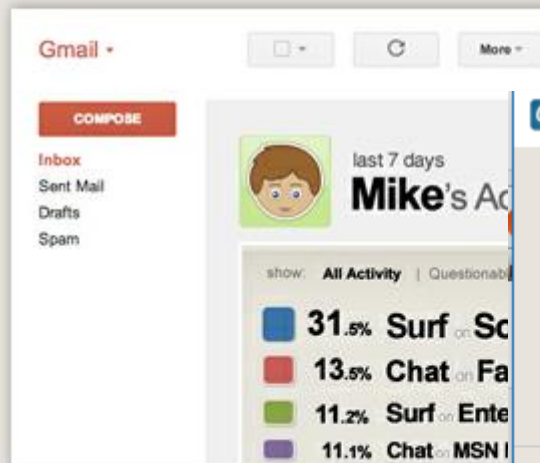
Previous

Next

## Your daily usage report

To make things easier for you we have configured Qustodio to send you a daily email report to inform you of your child's activities.

You will now start to get emails from Qustodio. Most importantly a daily usage report shown at the end of the guide.



## Done! Setup finished

Qustodio has finished installing. You can view your kids activity or configure rules at any time by visiting [family.qustodio.com](https://family.qustodio.com)

[Go to my Family Portal](#)

Final step is to configure and become familiar with your Family Portal (online webpage). This portal is detailed in the next section.

You will be getting an email to confirm your account. Click the button to confirm your registration.

*Qustodio*  
a better way to protect your kids

Dear

Thanks for installing Qustodio!

As a **welcome gift**, we are giving you 3 days of Qustodio Premium. After this period, you will be automatically switched back to Qustodio Free.

You need to confirm your account to fully activate Qustodio.  
Please click the button below.

**Confirm Your Account**

You will also notice a new blue “Q” icon in your system tray. To get to your family portal at anytime click on this icon, and click “Configure Qustodio”

Qustodio Protection Service is enabled

Qustodio Profile: Billy

Last configuration update

29 second(s) ago

Update now

Configure Qustodio

Disable temporarily

Help




10:30 PM

12/14/2016

**Part 2:**

**Using Family Portal**

← → ↻ 🏠 <https://family.qustodio.com/user-activity/summary> 🔔 ☆

 **Qustodio** Premium Trial

Hello James Okken

?


⏻

Your trial expires in 1 day. [Upgrade Now!](#)

BILLY

+ ADD PROFILE

+ ADD DEVICE

 Last 7 days  
**Billy's Activity summary**  
Currently online

Activity summary

Social activity

Web activity

Activity timeline

Rules

**Track device activity** 1/6

The activity summary view gives you an overview of each user's activity on websites, applications, search and chat

[Skip tour](#) **Next**

Today

► Last 7 days

Last 15 days

Last 30 days

T T W T F S S M T W T F S S M T W T

Connect Applicat

22:21

Total usage time during specified period

3.8% Using Paint

2.8% Using The Holy Bible

1.3% Using Direct WAV MP3 Splitter

1.3% Using Microsoft PowerPoint

0.9% Surf on Search Portal websites

0:10 Hours of Web activity

0:00 Hours of Social activity

22:21 Hours of Apps usage

When you login to your portal for the first time you will be greeted with a tutorial. Follow along with the tutorial to get a feel for the information and features.

# Rules Tab

The screenshot shows the 'Rules' tab in a parental control application. At the top, there are tabs for 'Activity summary', 'Social activity', 'Web activity', 'Activity timeline', and 'Rules' (which is selected). Below these are sub-tabs: 'Web browsing rules', 'Time usage limits', 'Application rules', 'Social monitoring', 'Calls and SMS', 'Location', and 'Panic Button'. The 'Web browsing rules' sub-tab is active, showing 'Website categories'. A description states: 'Use this setting to allow or restrict your child's access to specific website categories, or to receive alerts when your child accessed a site in a specific category.' Below this is a toggle switch for 'Enable website category restrictions' set to 'YES'. The categories are organized into four columns. The first two columns have green checkmarks, indicating they are allowed. The third and fourth columns have red minus signs, indicating they are blocked. The categories are: Educational, Government, Entertainment, Search Portal, News, Sports, Business, Health, Technology, Games, Travel, Religion, Shopping, Employment, Webmail, Forums, Social Network, Chat, File Sharing, Gambling, Loopholes, Violence, Weapons, Profanity, Mature Content, Pornography, Alcohol, Drugs, and Tobacco. At the bottom right, there is a link to 'set all as: Allow Alert Block' and a link to 'Restore default values'.

Activity summary Social activity Web activity Activity timeline **Rules**

Web browsing rules Time usage limits Application rules Social monitoring Calls and SMS Location Panic Button

### Website categories

Use this setting to allow or restrict your child's access to specific website categories, or to receive alerts when your child accessed a site in a specific category.

Enable website category restrictions **YES**

✓ Educational	✓ Technology	✗ Social Network	✗ Mature Content
✓ Government	✓ Games	✓ Chat	✗ Pornography
✓ Entertainment	✓ Travel	✓ File Sharing	✗ Alcohol
✓ Search Portal	✓ Religion	✗ Gambling	✗ Drugs
✓ News	✓ Shopping	✗ Loopholes	✗ Tobacco
✓ Sports	✓ Employment	✗ Violence	
✓ Business	✓ Webmail	✗ Weapons	
✓ Health	✓ Forums	✗ Profanity	

set all as: [Allow](#) [Alert](#) [Block](#)  
[Restore default values](#)

Let's start looking at the Portal on the gray "Rules" tab at the right.

Clicking on the categories will "block" or "allow" them. The 10 default blocked categories are a good start. Adding a block for Social Network may be desired also.

In addition to allow or block there is a mid setting which is "alert". This setting will allow the website to be accessed but email you notice.



## Website exceptions

Use this setting to override other access settings for specific websites you wish to monitor, block, or allow.

### Add website exception

Domain

Show:



No domain exceptions

## Uncategorized websites

Use this setting to specify whether Qustodio should allow or block access to websites that cannot be categorized. Selecting "NO" ensures that no potentially harmful sites can be accessed.

**Allow unknown websites**



## Safe Search

Use this setting to specify whether Qustodio should limit search results to eliminate potentially harmful content.

**Enforce Safe Search**



## Blocked site notifications

Use this setting to specify whether Qustodio should send you a notification when websites are blocked.

**Email me when a site is blocked**



Further down on the "Rules" tab are 4 settings. Both Blacklist and Whitelist websites can be added under the "Website exceptions" section.

It is recommended that the "Uncategorized websites" setting be "NO". This way any website that Qustodio has not rated is blocked.

"Safe Search" and "Blocked site notifications" should both be turned on with the "YES" setting.

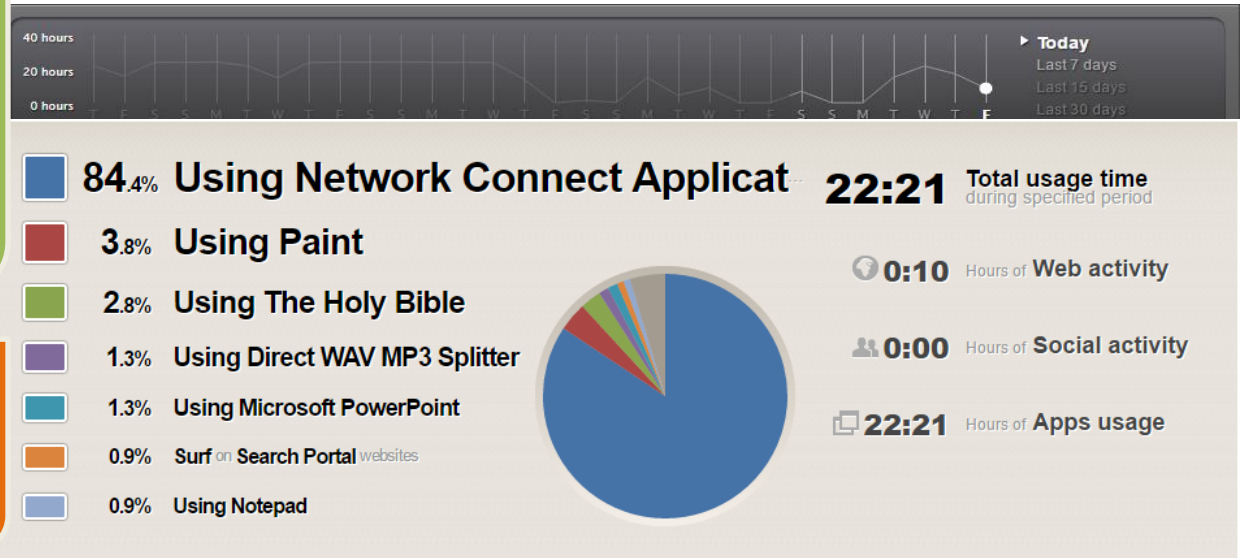
# Next: Activity Summary Tab

This tab is broken up in 4 main parts. The first is a timeline of the number of hours the protected device was used.

The second is a list of applications used (not just the internet)

The third, a list of the internet searches performed






The fourth is a breakdown of three types of activities. Local applications, internet site and social media








## Search activity

No Search activity for Billy during the specified period

## Apps usage

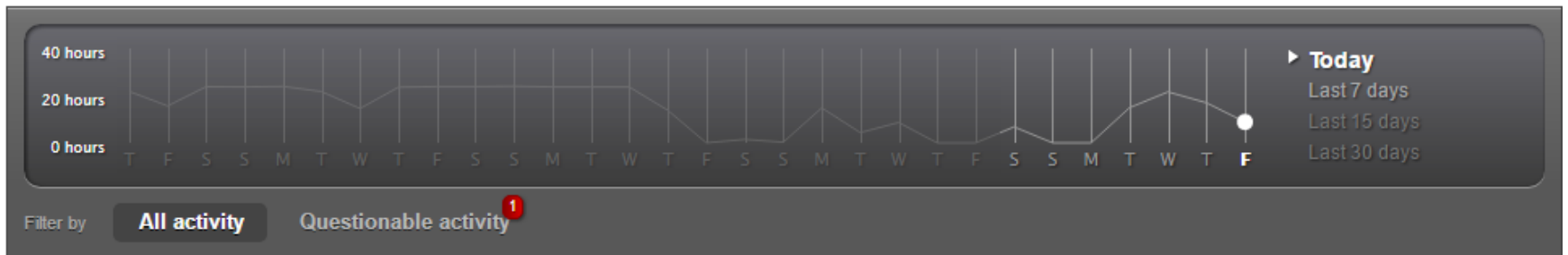
	<b>Google C...</b> version 54.0.2840.99	Time spent 11:16 hours
	<b>Network Co...</b> version 7, 0, 0, 18809	Time spent 9:37 hours
	<b>Paint</b> version 10.0.10586.0	Time spent 26 minutes
	<b>The Holy Bible</b> version 8.00	Time spent 19 minutes
	<b>Direct WAV MP3 ...</b> version 3.0	Time spent 9 minutes

## Web activity

	<b>Google.com</b> Search Portal Social Network Webmail Technology	Time spent 7 minutes
	<b>Dialogic.com</b>	Time spent 3 minutes
	<b>Xaccelvoice.com</b>	Time spent 3 minutes
	<b>Media-Aware.net</b> Technology	Time spent 2 minutes
	<b>Foxnews.com</b> News	Time spent 2 minutes

## Social activity

No Social activity for Billy during the specified period



Note two things on the timeline.

1. Clicking between “Today” and “Last 7 Days” changes the scope of each report area
2. You can also switch from “All activity” to only show “Questionable activity”

Also, note that the time used indicators can be misleading. A computer left on all day may show almost 24 hours of use, even though it was idle much of that time. Next we’ll see a more clear picture of the real time used, in the “Activity timeline” tab.

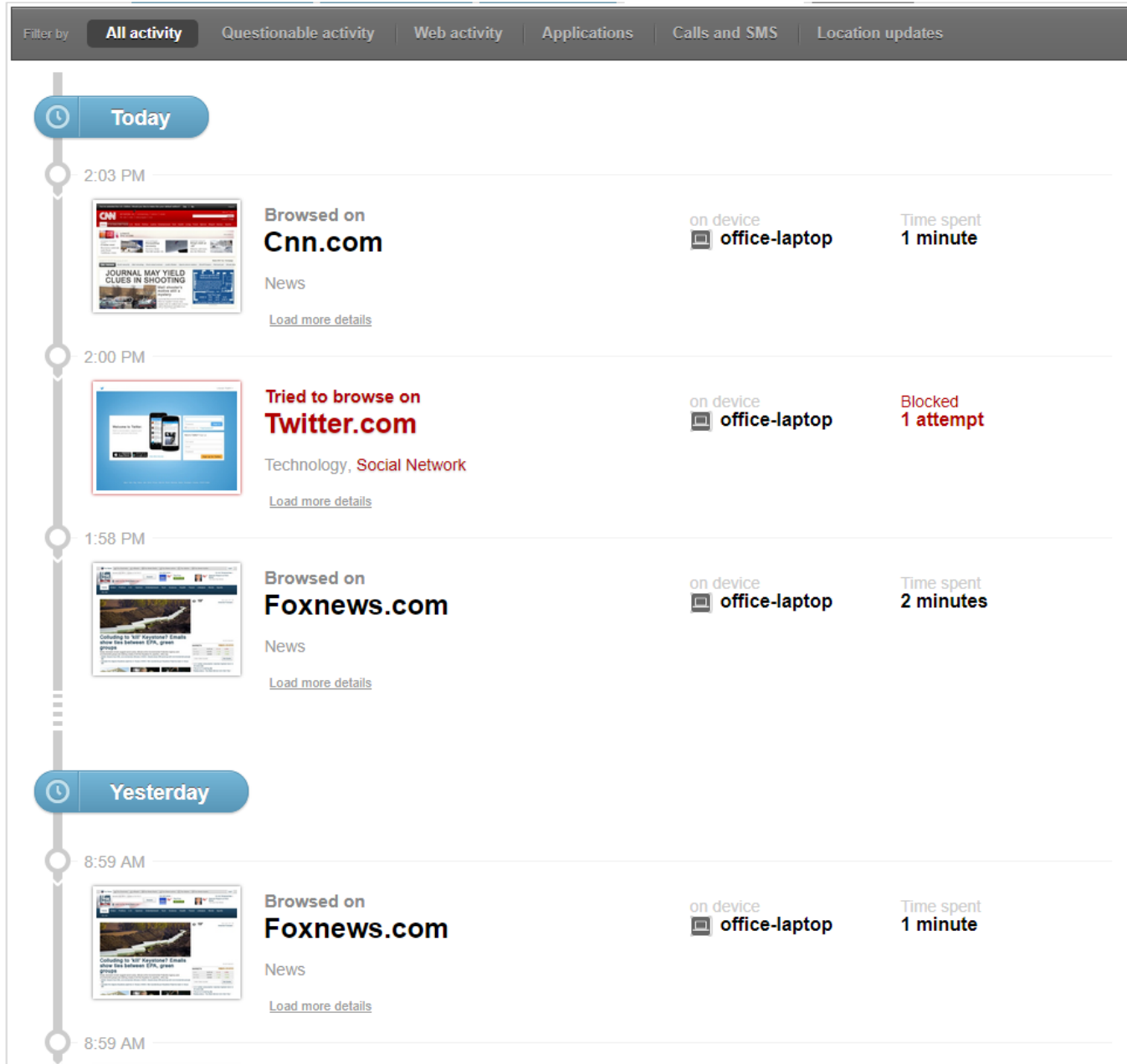
# Next: Activity Timeline Tab

This tab shows each website visited, and the order and time they were visited.

This tab gives a better view of when the computer was used and when it ran idle.

Clicking “Load more details” will show you the exact URL of the website visited.

You can use the sub-tabs to focus on specific activity. For example you can focus only on “Questionable Activity”



By now you may have noticed that there are areas of your Family Portal that are unavailable.

There is a paid “premium” version of Qustodio (also a version for the smart phone) which will give you access to these areas.

Premium Plans do cost per year. But they also protect multiple devices, all under one Portal. Note: In no time at all you will receive a 10% off offer in your email.

## Choose the Qustodio Plan that's right for your family

Plans built for Families of all sizes.

SMALL	MEDIUM	LARGE
For Small Families Protect up to 5 devices.	For Most Families Protect up to 10 devices.	For Large Families Protect up to 15 devices.
<b>\$49.95</b> /Year	<b>\$87.95</b> /Year	<b>\$125.95</b> /Year
Was: \$54.95 - Save \$5	Was: \$102.95 - Save \$15	Was: \$155.95 - Save \$30
<a href="#">BUY NOW</a>	<a href="#">BUY NOW</a>	<a href="#">BUY NOW</a>

# Lastly: Daily Summary Emails

Each day you will receive a useful summary email for the previous day's activity. From it you can get a quick idea of recent online travels.

This information will be similar to what you see on your dashboard. It will also include an easy link which will connect to your dashboard so you can see a full report

In these emails you will see a time/usage breakdown, 3 most frequently visited websites, and top 3 search terms.



Yesterday

## Billy's Activity Summary

Qustodio Free

[UPGRADE NOW](#)

### Internet usage breakdown:

Total usage time: 57 minutes

47.7%	Surf on Shopping websites
27.3%	Surf on Search Portals websites
5.7%	Surf on Entertainment websites
5.7%	Surf on News websites
5.7%	Surf on Technology websites
3.4%	Surf on Business websites



[READ THE FULL REPORT](#)

### Top 3 used Apps

No apps activity

### Top 3 visited websites

<b>google.com</b> Search Portals, Technology	Time spent 23 minutes
<b>ebay.com</b> Shopping	Time spent 21 minutes
<b>wholesalegmpartsonli...</b> Shopping	Time spent 11 minutes

[View more Web Browsing activity](#)